

Urenco engages regularly with stakeholders in an open and transparent way.

Our stakeholder engagement policy is a core aspect of our commitment to good governance and part of our efforts to educate our stakeholders on our operations and our industry, enabling us to understand specific issues and concerns.

Urenco's stakeholder engagement process can be found here:



<https://urengo.com/sustainability/stakeholder-engagement>

Recording stakeholder dialogue

Stakeholder group	Type of engagement	Example topics raised	Achievements in 2018
Customers/suppliers	<ul style="list-style-type: none"> Regular contact (including visits to Urenco's sites) Press/news releases Social media 	<ul style="list-style-type: none"> Environmental data Customer deliveries 	<ul style="list-style-type: none"> 100% customer delivery record Regular customer engagement
Employees	<ul style="list-style-type: none"> HUB App and Intranet Employee briefings/All Hands meetings/work councils Employee/safety survey 	<ul style="list-style-type: none"> Refers to Urenco's purpose, mission, vision, values and brand More diverse culture Safety awareness 	<ul style="list-style-type: none"> 40% of employees participated in a volunteering initiative Employee 'pulse' survey achieved a 88.8% response rate Network groups established, such as Women in Nuclear, Nuclear Newbies Safety days
Government/politicians/regulators	<ul style="list-style-type: none"> One-to-one meetings Enrichment facility visits 	<ul style="list-style-type: none"> Brexit Section 232 Petition Russian sanctions UK Nuclear Sector Deal 	<ul style="list-style-type: none"> Site visits Regular political and regulatory meetings Brexit/232 Working Groups
Investors/shareholders/banks/rating agencies	<ul style="list-style-type: none"> Investor roadshows Shareholder working groups 	<ul style="list-style-type: none"> Market conditions Economic performance ESG ratings Decommissioning funds 	<ul style="list-style-type: none"> One-to-one meetings Full Year Results presentation held at Urenco's Head Office
Local communities/school children/graduates/apprentices	<ul style="list-style-type: none"> Local liaison dialogue Practical and financial support Richie education programme 	<ul style="list-style-type: none"> Science education Sponsorships and donations Urenco's involvement in the nuclear industry 	<ul style="list-style-type: none"> Regular meetings with councils, local liaison committees and elected representatives Site tours 100,000 students participated in the Richie programme globally
Media/social media	<ul style="list-style-type: none"> Tours of enrichment facilities Press and news releases 	<ul style="list-style-type: none"> Financial results U-Battery ETC 	<ul style="list-style-type: none"> Local press and radio interviews Press/news releases issued on website Social media posts to highlight pertinent topics and key industry updates
NGOs	<ul style="list-style-type: none"> We are members of a number of industry associations (see page 36) 	<ul style="list-style-type: none"> Political landscape Public education Innovation and technology Opportunities in new markets 	<ul style="list-style-type: none"> Sponsored and exhibited at industry events